

Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077.

Anthem Blue Cross Partnership Plan		
Standard Benefits	Doctor Visits Specialist Services Pharmacy Hospital Care (inpatient and outpatient) Emergency Services (24 hours a day, 7 days a week)	Prenatal Care Newborn and Well-Baby Care Family Planning Services Vision Services (eye exams and glasses) Health Education Services Immunizations
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	El Camino Hospital Lucile Packard Children's Hospital O'Connor Hospital	Regional Medical Center of San Jose Santa Clara Valley Medical Center St. Louise Regional Hospital
Doctors you can go to	Choose the doctor you want to provide your services. We have over 335 Primary Care Physicians who work directly with over 1,480 Specialists to take care of you. Many of them are right in your community. Please look in the Anthem Blue Cross Provider Directory for a doctor near your home.	
Urgent Care Centers	Anthem Blue Cross offers 24-hour access to care.	
Pharmacies	With over 255 pharmacies to serve you, you are sure to find one near your home. Our network includes many chain and independent pharmacies. Please look in the Anthem Blue Cross Provider Directory for a pharmacy near your home.	
Vision Plan	We have over 75 eye doctors to serve you. Please look in the Anthem Blue Cross Provider Directory for an eye doctor near your home.	
Assistance with Public Transportation	24-hour emergency transportation services. For non-emergent transportation contact Anthem Blue Cross.	
Health Education	Health Education Classes and Community Events in your area Member Newsletters Audio Health Library — over 430 health topics	
Languages	Our Representatives can assist you in the following languages: Spanish, Vietnamese and many more . . .	
Member Services Hotline	Do you have a question? Call our Member Service Unit 1-800-407-4627 We are available 7am to 7pm and can answer your questions. Call our 24-hour Nurse Advice Line 1-800-224-0336 Listen to many health topics or talk with a registered nurse. Teens can obtain confidential health information service from trained registered nurses that understand the special needs of teenagers. TDD (Telecommunication Device for the Deaf) 1-888-757-6034 For the hearing impaired which directly accesses customer service staff in the Member Service Unit.	

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Santa Clara Family Health Plan		
Standard Benefits	<p>Doctor Visits and Check-Ups Immunizations Vision Exams and Eyeglasses* Pregnancy & Delivery Care Well Baby Care Family Planning Services</p> <p>*Please call Member Services at 1-800-260-2055 for details and member eligibility.</p>	<p>Home Health Care Hospital Care Prescription Medicines Lab Procedures and X-Ray Exams Specialist Care 24-Hour Emergency Care, including out-of area Health Education Classes and Materials</p>
<p>Plan Network Hospitals*</p> <p><i>*In the event of an emergency, call 911</i></p>	<p>El Camino Hospital - Los Gatos and Mt. View Kaiser Permanente Medical Centers - Santa Clara and San Jose Lucile Salter Packard Children's Hospital O'Connor Hospital</p>	<p>Santa Clara Valley Medical Center St. Louise Regional Medical Center Stanford University Hospital</p>
Doctors you can go to	We have more than 878 primary care physicians who practice in either private offices or clinics. These doctors work directly with over 2,562 specialists and over 256 other medical service providers.	
Urgent Care Centers	Santa Clara Family Health Plan offers 24-hour access to care.	
Pharmacies	Your prescriptions can be filled at any one of our more than 240 pharmacies, including CVS, Costco, Rite Aid, Safeway, SaveMart, Target, Walgreens, Walmart, and many other independent neighborhood pharmacies.	
Vision Plan	Vision examinations and eyeglasses are covered in full for some eligible members. Please call Member Services at 1-800-260-2055 for details and member eligibility.	
Assistance with Public Transportation	We want to help you get to your doctor appointments. We provide free or low cost non-emergency medical transportation. All requests must be prior authorized and arranged by our Member Services Department. Please call Member Services at least 7 days before your scheduled appointment.	
Health Education	Santa Clara Family Health Plan offers classes and materials on health care topics to help you stay well and live better. For more information about our free health education classes, please contact Member Services.	
Languages	We can meet your language needs. We can offer interpretation services in more than 170 languages including Sign language.	
Member Services Hotline	<p>Questions or Concerns? Call Member Services Toll Free: 1-800-260-2055 (TTY: 1-800-735-2929)</p> <p>Visit our local office: 210 E. Hacienda Avenue, Campbell, CA 95008</p> <p>Call our 24-hour Nurse Advise Line: 1-877-509-0294</p> <p>Santa Clara Family Health Plan website www.scfhp.com</p>	